

TIIG at the Front end

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Whiston Emergency Dept

- 106,000 attendances a year
- About 300 / day
- 100 ambulances
- Busiest in region
- Submitting TIIG data for 5 years +



Results

			Oct-17	Nov-17	Dec-17	Jan-18	
	No. assault attendances		94	70	91	87	
CEM* recommended questions	Assault date		78%	76%	74%	80%	
	Assault time		76%	76%	73%	80%	
	Incident location type		88%	84%	84%	85%	
	Incident location details		52%	50%	62%	46%	
	Assault weapon		79%	77%	77%	72%	
	Weapon details	Body part		100%	100%	100%	100%
		Sharp object^		100%	100%	100%	100%
	Assault weapon details		79%	77%	77%	72%	
TIIG recommended questions	Alcohol consumed prior to incident		87%	84%	80%	83%	
	Location last drink consumed		69%	80%	54%	59%	
	Location details last drink consumed		11%	20%	35%	16%	
	Reported to police		76%	74%	70%	71%	
	Relationship to attacker		47%	40%	47%	43%	
	Previously assaulted by attacker		66%	70%	70%	68%	
	Number of attackers		73%	77%	73%	74%	
	Attacker consumed alcohol		52%	52%	59%	60%	
	Gender of attacker		72%	77%	73%	69%	

Improving performance

- Emergency Care Data Set
- New IT system (Medway from System C)
- Regular meetings and feedback from TIIG HQ
- Audit looking for individual culprits
- Feedback of TIIG data to reception staff
- Examples of TIIG data leading to change
- Crime fighter role

TIG receptionists



Heroes of Data!

**Want to Fight Crime
but don't fancy wearing a gas mask?**



Collect TIIG data from the comfort of your own chair

You don't have to get cold and wet to fight crime



Collect TIIG data from the warm dry reception area

